## Illyria Life Sh.a.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2014 WITH INDEPENDENT AUDITORS' REPORT THEREON

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## INDEPENDENT AUDITOR'S REPORT

#### To the shareholders and management of Illyria Life Sh.a - Prishtina

We have audited the accompanying financial statements of Illyria Life sh.a ("the Company), which comprise the statement of financial position as at 31 December 2014, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements give true and fair view of the financial position of the Company as at 31 December 2014, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards.

Other Report on regulatory requirements of the supervisory authority, the Central Bank of Kosovo, for Solvency Margin and Assets Deemed to Insurance Liabilities

Pursuant to the requirements of the Central Bank of Kosovo ("CBK"), we have read the accompanying Supplementary Schedules of Solvency Margin and Assets Deemed to Back Insurance Liabilities ("Supplementary Schedules"). These Supplementary Schedules prepared by management are not part of accompanying financial statements. The historical financial information, presented in the Supplementary Schedules prepared by management, is consistent, in all material respects, with the annual financial information disclosed in the accompanying financial statements of the Company as of 31 December 2014, prepared in accordance with International Financial Reporting Standards, applicable for insurance companies in Kosovo. Management is responsible for the preparation of the Supplementary Schedules, in accordance with CBK Rule No.31 "Rule on Life Insurance" dated 1 January 2008.

Ernst & Young Cartified Auditors Ltd, Prishtina Ernst & Young Certified Auditors Ltd, Prishtina

Pristina, 17 March 2015

#### ILLYRIA LIFE Sh.a STATEMENT OF FINANCIAL POSITION As at 31 December 2014

(All amounts expressed in EUR, unless otherwise stated)

	Note	2014	2013
Assets			
Cash and Cash Equivalents	7	436,465	710,069
Term Deposits	8	3,140,000	3,900,000
Debt and other Fixed Income Securities	8	1,792,752	-
Reinsurance Share of Insurance Liabilities	9	22,636	18,310
Property, Plant and Equipment, net	10	573,449	590,055
Other Assets	11	234,133	255,675
Total Assets	_	6,199,435	5,474,109
	_		
Liabilities			
Insurance Liabilities for Losses and Loss Adjustment Expenses	12	2,322,878	1,552,494
Unearned Premium Insurance Liabilities	13	107,923	108,950
Deferred Revenue	14	37,866	34,863
Other Liabilities	15	141,620	128,896
Total Liabilities	_	2,610,287	1,825,203
Equity			
Share Capital	16	3,285,893	3,285,893
Fair Value Reserves	8	(86)	
Retained Earnings	0	163,015	197,396
Current Year Profit		140,326	165,616
Total Equity	_	3,589,148	3,648,905
Total Liabilities and Equity		6,199,435	5,474,108

The notes on pages 5 to 35 are an integral part of these financial statements.

The financial statement set out on pages 1 to 35 were authorized for issue on 13 March 2015

Ramis Ahmetaj

**General Director** 

Elvira Ibrahimi Chief Accountant

## ILLYRIA LIFE Sh.a STATEMENT OF COMPREHENSIVE INCOME For the year ended 31 December 2014

(All amounts expressed in EUR, unless otherwise stated)

	Note	2014	2013
Gross Written Premiums	17	1,626,041	1,420,871
Premium Tax	17	(81,302)	(71,044)
Change in the Gross Provision for Unearned Premiums	13	1,027	7,514
Net Written Premiums	-	1,545,766	1,357,341
Premiums Ceded to Reinsurer	18	(26, 192)	(24, 402)
		(36,182)	(34,493)
Change in Reinsurer Share of Provision for Unearned Premiums	9	4,326	8,519
Net Insurance Premium Revenue	_	1,513,910	1,331,367
Investment Income	8	180,442	202,086
Tax on Interest Income	8	(16,745)	(20,209)
Reinsurance Recoveries	12	-	34,053
Reinsurance Commission	19	5,563	4,320
Total Revenues	-	1,683,170	1,551,617
Losses and Loss Adjustment Expenses	12	(770,384)	(582,425)
Policy Acquisition Costs	20	(338,377)	(343,704)
Claims Expenses		(174,995)	(182,744)
Administrative Expenses	21	(259,088)	(277,129)
Total Losses and Expenses		(1,542,844)	(1,386,002)
-	-		
Net Profit for the Year	_	140,326	165,615

#### ILLYRIA LIFE Sh.a STATEMENT OF CHANGES IN EQUITY As at 31 December 2014

## (All amounts expressed in EUR, unless otherwise stated)

	Share Capital	Retained Earnings	Other Comprehensive income	Total
Balance on 01 January 2013	3,285,893	197,397	-	3,483,290
Comprehensive Income for the Period				-
Net Profit for the Period	-	165,616	-	165,616
Other Comprehensive Income	-	-	-	-
Total Comprehensive Income	-	165,616	-	165,616
Dividends Paid	-	-	-	-
Total Transactions with Owners Reported Directly in Equity	-	-	-	-
Balance on 31 December 2013	3,285,893	363,013	-	3,648,906
<b>Balance on 01 January 2014</b> <i>Comprehensive Income for the Period</i>	3,285,893	363,015	-	3,648,908
Net Profit for the Period	-	140,326	-	140,326
Fair Valuation loss on available for sale securities. Other Comprehensive Income	-	-	(86)	(86)
Total Comprehensive Income		140,326	(86)	140,240
Dividends Paid	-	(200,000)	-	(200,000)
Total Transactions with Owners Reported Directly in Equity		(200,000)	-	(200,000)
Balance on 31 December 2014	3,285,893	303,341	(86)	3,589,148

## ILLYRIA LIFE Sh.a STATEMENT OF CASH FLOWS For the year ended 31 December 2014

(All amounts expressed in EUR, unless otherwise stated)

	Note	2014	2013
Cash flows from operating activities			
Net profit loss for the period		140,326	165,616
Adjustments to reconcile net profit to net cash flows from operating activities:			
Depreciation and amortization	10	17,400	25,294
Increase in losses and loss adjustment insurance liabilities	12	770,383	582,425
Increase in unearned premium insurance liabilities	13	(1,027)	(7,514)
Premium tax expense	17	81,302	71,044
Investment income, net	_	(163,697)	(181,878)
Cash flows from operating activities before changes in operating assets and liabilities	_	844,687	654,987
Changes in operating assets and liabilities			
Increase in reinsurance share of insurance liabilities	9	(4,326)	(8,519)
Decrease /(increase) in other assets, excluding accrued interest	11	22,270	(47,768)
Decrease\(Increase) in deferred revenue	14	3,003	(9,237)
Increase in other liabilities, excluding premium tax payable	15	12,106	(67,691)
Cash flows generated from operations		877,740	521,772
Premium tax paid	_	(60,607)	(50,967)
Net cash generated from operating activities	-	817,133	470,805
Cash flows from investing activities			
Purchase of fixed assets	10	(794)	(37,976)
Decrease \(Increase) in term deposits	8	760,000	(360,000)
Increase in Other Investments		(1,788,654)	-
Interest received		138,711	101,427
Net cash from investing activities	_	(890,737)	(296,549)
Cash Flows from Financing Activities			
Dividend Paid		(200,000)	-
Net Cash from Financing Activities	-	(200,000)	
	-	(200,000)	
Net (decrease)\ increase in cash and cash equivalents		(273,604)	174,256
Cash and cash equivalents at the beginning of the year	7	710,069	535,813
Cash and cash equivalents at 31 December	7	436,465	710,069

#### (All amounts expressed in EUR, unless otherwise stated)

#### 1. **Reporting entity**

Illyria Life Sh.a. (formerly "Dukagjini Life", hereafter " Illyria Life" or "the Company") is a jointstock company registered by the Kosovo Business Registration Agency on 28 August 2008. Illyria Life was the first licensed life insurance company in Kosovo and was established under UNMIK regulation 2001/25 and Rule 31 of Central Bank of Kosovo on licensing of life insurance companies in Kosovo.

The Company is a wholly owned subsidiary of Save Re Group, a Slovenian company which is present in Kosovo through K.S. Illyria, Sh.a. and K.S.J. Illyria Life, Sh.a.

The Company operates from one building located at Mother Theresa Boulevard, no. 33, Prishtina, Kosovo. At 31 December 2014, the Company employed 137 staff and senior management (2013: 121)

#### 2. Basis of preparation

#### a. Statement of compliance

The accompanying financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs).

In the absence of specific guidance under IFRS concerning the accounting treatment of insurance transactions, the Company has considered the requirements and guidance in International Financial Reporting Standards dealing with similar and related issues; the definitions, recognition and measurement criteria for assets, liabilities, income and expenses set out in the IASB Framework; and pronouncements of other standard setting bodies and accepted industry practices, as envisaged by IAS 1. In particular, the Company has referred to the measurement and recognition requirements of IFRS 4 Insurance contracts for guidance. The Company has continued to use statutory basis (in accordance with rules issued by the Central Bank Kosovo ("CBK"), its lead regulator) to account for insurance contracts, as amended by the specific requirements of IFRS 4 in respect of liability adequacy and reinsurance.

#### b. Basis of measurement

The financial statements have been prepared on the historical cost basis except for derivative financial instruments (if any), financial instruments at fair value through profit or loss (if any), and available-for-sale financial assets (if any), which are measured at fair value.

#### c. Functional and presentation currency

The financial statements are presented in euro ("EUR"), which is the Company's presentation and functional currency.

# d. Critical judgments in applying the accounting policies and key sources of estimation uncertainty

The preparation of financial statements in conformity with IFRS requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgments about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis.

## (All amounts expressed in EUR, unless otherwise stated)

## 2. Basis of preparation (continued)

# d. Critical judgments in applying the accounting policies and key sources of estimation uncertainty (continued)

Revisions to accounting estimates are recognized in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

#### Recognition and measurement of insurance liabilities

Note 12 and 13 and the respective accounting policy note 3.c (i) contain information about the assumptions and uncertainties related to insurance liabilities.

#### Impairment losses on receivables

The Company reviews its insurance and non-insurance receivables to assess impairment on an annual basis. In determining whether an impairment loss should be recorded in the profit or loss, the Company makes judgments as to whether there is any observable data indicating that there is a measurable decrease in the estimated future cash flows from a group of receivables before the decrease can be identified with an individual debtor in that portfolio. This evidence may include observable data indicating that there has been an adverse change in the payment status of the debtor that correlate with defaults on assets in the group. Management uses estimates based on historical loss experience for assets with credit risk characteristics and objective evidence of impairment similar to those in the portfolio when scheduling its future cash flows.

#### Technical reserves

The most significant estimates in the financial statements of the Company relate to technical provisions. The Company has a reasonably cautious approach to provisioning. Management believes that the current level of technical reserves is sufficient.

#### 3. Significant accounting policies

#### a. Foreign currency

Foreign currency transactions, if any, are transactions undertaken by the Company other than in its functional currency. Foreign currency transactions are translated into the functional currency at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated to Euro at the foreign exchange rate ruling at the reporting date. Foreign exchange differences arising on translation are recognized in profit or loss. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transactions.

#### b. Classification of insurance and investment contracts (liabilities)

Contracts under which the Company accepts significant insurance risk from another party (the policy holder) by agreeing to compensate the policy holder against a specified uncertain future event (the insured event) which adversely affects the policyholder are classified as insurance contracts. Insurance risk is the risk other than financial risk. Financial risk is the risk of a possible future change in one or more of specified interest rate, security price, commodity price, foreign exchange rate, indexes of prices or rates, credit rating or credit index or other variable, provided in the case of a non-financial variable when the variable is not specific to a party to the contract.

Contracts under which the transfer of insurance risk to the Company from the policy holder is not significant are classified as investment contracts. All contracts currently written by the Company involve the transfer of significant insurance risk.

(All amounts expressed in EUR, unless otherwise stated)

#### **3.** Significant accounting policies (continued)

#### c. Insurance contracts (liabilities)

#### i. Recognition and measurement

#### General insurance contracts

Insurance liabilities are calculated separately for all insurance products and are composed of premium contingency (unearned), risk contingency (unexpired) and loss contingency (not paid as at the closing date of the financial year). Insurance liabilities (provisions) represent estimates of future payments for reported and unreported claims. The Company does not discount its insurance liabilities. Any changes in estimates are reflected in results of operations in the period in which estimates are changed. Insurance liabilities estimation is a complex process dealing with uncertainty, requiring the use of informed estimates and judgments.

#### Revenue

Gross premiums on insurance contracts are recorded on written premium basis and are accreted to earnings on a pro-rata basis over the term of the related policy coverage. Gross written premium reflect business written during the year, and include applicable taxes or duties based on premiums. Premiums are earned from the date of attachment of risk, over the indemnity period, based on the pattern of the risks underwritten.

#### Unearned premiums

The provision for unearned premium comprises the proportion of gross premiums written which is estimated to be earned in the following or subsequent financial years, computed separately for each insurance contract using pro-rata basis.

#### Claims (loss adjustments)

Claims incurred comprise the settlement and handling costs of paid and outstanding claims arising from events occurring during the financial year together with adjustments to prior year claims provisions.

Claims outstanding are assessed by reviewing individual claims and making allowance for claims incurred but not yet reported, the effect of both internal and external foreseeable events, such as the changes in claims handling procedures, inflation, judicial trends, legislative changes and past experience and trends. Provisions for claims outstanding are not discounted. Adjustments to claims provisions established in prior years are reflected in the financial statements of the period in which the adjustments are made and disclosed separately if material.

Whilst the Board of Directors considers that the insurance liabilities for claims and the related reinsurance recoveries are fairly stated, the ultimate liability may differ as a result of subsequent information and events and may result in significant adjustments to the amounts provided. Adjustments to the amounts of the insurance liabilities are reflected in the financial statements for the period in which the adjustments are made.

The life assurance provision has been computed by the Company's actuary, having due regard to principles laid down in the regulation for the calculation of the mathematical provision for life assurers, issued by the Insurance Regulator.

## (All amounts expressed in EUR, unless otherwise stated)

## **3.** Significant accounting policies (continued)

#### *ii. Reinsurance assets*

The Company cedes insurance premiums and risk in the normal course of business with net loss potential through the diversification of its risk. Assets and liabilities arising from ceded reinsurance contracts are presented separately as assets and liabilities from related insurance contracts because the reinsurance arrangements do not relieve the Company from its direct obligation to its policy holders. The Company's reinsurance policy is established in order to limit its potential losses arising from longer exposures to Life insurance policies. Such reinsurance includes all insurance policies above certain limits of insured amounts.

Reinsurance premiums for ceded reinsurance are recognized as an expense on a basis that is consistent with the recognition basis for the premiums on the related insurance contracts. For general insurance business, reinsurance premiums are expensed over the period that the reinsurance coverage is provided based on the pattern of the reinsured risk. The unexpended portion of the ceded reinsurance premiums is included in the reinsurance assets. The amounts recognized as reinsurance assets are measured on a basis that is consistent with the measurement of the provision held in respect of the related insurance contracts.

Reinsurance receivables include reinsurance commission in respect of premiums ceded to the reinsurer. These are classified as receivables and are disclosed separately, if any.

Reinsurance assets are assessed for impairment at each reporting date. An asset is deemed impaired if there is objective evidence, as a result of an event that occurred after its initial recognition, that the Company may not recover all amounts due, and that the event has a reliable measurable impact on the amounts that the Company will receive.

#### iii. Insurance receivables and payables

Amounts due to and from policyholders, agents and reinsurers are financial instruments and are included in insurance receivables and payables, and not in insurance contract provisions or reinsurance assets.

#### d. Financial instruments

#### Recognition

The Company initially recognizes loans, advances and deposits on the date that they originate. All other financial assets and liabilities are initially recognized on the trade date at which the Company becomes a party to the contractual provisions of the instrument.

#### Classification

See accounting policy 3.(e),(f) and (g).

#### Derecognition

The Company derecognizes a financial asset when the contractual rights to the cash flows from the asset expire, or it transfers the rights to receive the contractual cash flows on the financial asset in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred. Any interest in transferred financial assets that is created or retained by the Company is recognized as a separate asset or liability.

The Company derecognizes a financial liability when its contractual obligations are discharged or cancelled or expire.

The Company enters into transactions whereby it transfers assets recognized on its statement of financial position, but retains either all risk or rewards of the transferred assets or a portion of them.

## (All amounts expressed in EUR, unless otherwise stated)

### **3.** Significant accounting policies (continued)

#### d. Financial instruments (continued)

If all or substantially all risks and rewards are retained, then the transferred assets are not derecognized. Transfers of assets with retention of all or substantially all risks and rewards include, for example, securities lending and repurchase transactions.

### Offsetting

Financial assets and liabilities are set off and the net amount presented when, and only when, the Company has a legal right to set off the amounts and intends either to settle on a net basis or to realize the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted by the accounting standards, or for gains and losses arising from a group of similar transactions such as in the Company's trading activity.

#### Amortized cost measurement

The amortized cost of a financial asset or liability is the amount at which the financial asset or liability is measured at initial recognition, minus principal repayments, plus or minus the cumulative amortization using the effective interest method of any difference between the initial amount recognized and the maturity amount, minus any reduction for impairment.

#### Fair Value measurement

The determination of fair values of financial assets and financial liabilities is based on quoted market prices or dealer price quotations for financial instruments traded in active markets. For all other financial instruments fair value is determined by using valuation techniques. Valuation techniques include net present value techniques, the discounted cash flow method, comparison to similar instruments for which market observable prices exist, and valuation models.

#### Identification and measurement of impairment

At each reporting date the Company assesses whether there is objective evidence that financial assets are impaired. Financial assets are impaired when objective evidence demonstrates that a loss event has occurred after the initial recognition of the asset, and that the loss event has an impact on the future cash flows on the asset that can be estimated reliably.

The Company considers evidence of impairment at both a specific asset and collective level. All individually significant financial assets are assessed for specific impairment. All significant assets found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Assets that are not individually significant are then collectively assessed for impairment by grouping together financial assets (carried at amortized cost) with similar risk characteristics.

Objective evidence that financial assets are impaired can include default or delinquency by a debtor, restructuring of a loan or advance by the Company on terms that the Company would not otherwise consider, indications that a debtor will enter bankruptcy or other observable data relating to a group of assets such as adverse changes in the payment status of borrowers or issuers in the group, or economic conditions that correlate with defaults in the group.

#### e. Cash and cash equivalents

Cash and cash equivalents comprise cash balances on hand, cash deposited with banks and short-term highly liquid investments with maturities of three months or less when purchased.

#### (All amounts expressed in EUR, unless otherwise stated)

## **3.** Significant accounting policies (continued)

### f. Term deposits

Term deposits are stated at the amount of principal outstanding and are classified according to their maturities. Term deposits with maturities less than three months are classified as cash equivalents, those with maturities between three to twelve months are classified as term deposits. Interest is calculated on an accrual basis and interest receivable is reflected in other assets.

#### g. Other receivables

Other receivables are stated at their costs less impairment losses (see accounting policy 3.d.vii).

#### h. Property, plant and equipment

#### **Owned** Asset

Property, plant and equipment are stated at acquisition cost. Where part of an item of these assets has a different useful life it is accounted for as a separate item of property, plant and equipment.

#### Subsequent costs

The Company recognizes in the carrying amount of an item of fixed assets the costs of replacing part of such an item when that cost is incurred, if it is probable that the future economic benefits embodied with the item will flow to the Company and the cost of the item can be measured reliably. All other costs are recognized in profit or loss as an expense as incurred.

#### Depreciation and amortization

Depreciation and amortization on all categories of fixed assets is calculated on a straight-line basis over the estimated useful lives of the assets. The annual depreciation rates are:

Buildings and premises	1.30%
Computer equipment	33.33%
Office and other furniture	10%
Other equipment	20%
Software	20%

#### i. Impairment of non-financial assets

The carrying amounts of the Company's non-financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists then the asset's recoverable amount is estimated.

An impairment loss is recognized if the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount. A cash-generating unit is the smallest identifiable asset group that generates cash flows that largely are independent from other assets and groups. Impairment losses are recognized in profit or loss.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

#### j. Provision

A provision is recognized when the Company has a present legal or constructive obligation as a result of a past event, and it is probable that an outflow of economic benefits will be required to settle the obligation.

#### (All amounts expressed in EUR, unless otherwise stated)

## **3.** Significant accounting policies (continued)

### j. **Provision** (continued)

Provisions are determined by discounting the expected future cash flows at pre tax rate. Provisions reflect current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

## k. Revenue recognition

#### Earned Premiums from insurance contracts

The accounting policies for the recognition of revenue from insurance contracts are disclosed in note 3.c.(i).

#### Investment income

Investment income represents income from financial assets and is recognized in profit or loss using the effective interest method. The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, a shorter period) to the carrying amount of the financial asset or liability. The effective interest rate is established on initial recognition of the financial asset and liability and is not revised subsequently.

#### I. Employee benefits

#### Compulsory social security contributions

The Company makes only compulsory social security contributions that provide pension benefits for employees upon retirement. The Company's contributions to the pension plan are charged to profit or loss as incurred.

#### m. Policy acquisition costs

Acquisition costs are defined as the costs arising on the acquisition of new insurance contracts, including direct costs, such as acquisition commissions and the cost of drawing up the insurance document, and apportioned administrative expenses connected with processing of proposals and issuing of policies. Policy acquisition costs are expensed as incurred.

#### n. Leases

Leases in which a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments made under operating leases are charged to the profit or loss on a straight line basis over the period of the lease.

#### o. Income tax

Effective 1 January 2010 in accordance with Law no.03/L- 162, insurance companies are required to pay a premium tax of 5% on their quarterly gross premiums. Premiums returned and retrospective premium adjustments are deducted from gross premiums to arrive at the tax base.

Tax on gross premiums written is presented separately as a deduction from the gross premiums written. Premium tax constitutes a part of acquisition costs and is expensed when incurred. Insurance companies are not liable to tax on profit in Kosovo.

(All amounts expressed in EUR, unless otherwise stated)

#### 4. ADOPTION OF NEW OR REVISED STANDARDS AND INTERPRETATIONS

#### 4.1 Standards and amendments effective in the current period

The following standards and amendments of IFRS that may be relevant to the Company became effective as of January 1, 2014:

• IAS 32 Financial Instruments: Presentation (Amended) - Offsetting Financial Assets and Financial Liabilities

These amendments clarify the meaning of "currently has a legally enforceable right to set-off". The amendments also clarify the application of the IAS 32 offsetting criteria to settlement systems (such as central clearing house systems) which apply gross settlement mechanisms that are not simultaneous. The application of these amendments did not have any effect in the policies of the Company.

• IAS 39 Financial Instruments (Amended): Recognition and Measurement - Novation of Derivatives and Continuation of Hedge Accounting

The Company does not have any derivative instruments and this amendment did not affect the Company.

• IAS 36 Impairment of Assets (Amended) – Recoverable Amount Disclosures for Non-Financial Assets

These amendments remove the unintended consequences of IFRS 13 on the disclosures required under IAS 36. In addition, these amendments require disclosure of the recoverable amounts for the assets or CGUs for which impairment loss has been recognized or reversed during the period. The Company does not have any recognized any impairment of non-financial assets and as a result, this amendment did not affect the Company.

#### 4.2 New Accounting Pronouncements

Certain new standards and interpretations have been issued that are mandatory for the annual periods beginning on or after 1 January 2014 or later, and which the Company has not early adopted. Standards and amendments that are not applicable at all to the Company have not been discussed.

• IAS 16 Property, Plant & Equipment and IAS 38 Intangible assets (Amendment): Clarification of Acceptable Methods of Depreciation and Amortization

The amendment is effective for annual periods beginning on or after 1 January 2016. This amendment clarifies the principle in IAS 16 Property, Plant and Equipment and IAS 38 Intangible Assets that revenue reflects a pattern of economic benefits that are generated from operating a business (of which the asset is part) rather than the economic benefits that are consumed through use of the asset. As a result, the ratio of revenue generated to total revenue expected to be generated cannot be used to depreciate property, plant and equipment and may only be used in very limited circumstances to amortize intangible assets. The Company does not currently use for depreciation purpose the specified revenue ratio and Management has assessed that this clarification will not impact the Company when the standard becomes effective.

#### • IAS 19 Employee benefits (Amended): Employee Contributions

The amendment applies to contributions from employees or third parties to defined benefit plans which the Company does not currently provide and this amendment will not impact the Company.

#### • IFRS 9 Financial Instruments – Classification and measurement

The standard is applied for annual periods beginning on or after 1 January 2018 with early adoption permitted. The final phase of IFRS 9 reflects all phases of the financial instruments project and replaces IAS 39 *Financial Instruments: Recognition and Measurement* and all previous versions of IFRS 9. The standard introduces new requirements for classification and measurement, impairment, and hedge accounting. Management is still in the process of assessing the impact of this amendment and whether it will adopt the standard early.

(All amounts expressed in EUR, unless otherwise stated)

# 4. ADOPTION OF NEW OR REVISED STANDARDS AND INTERPRETATIONS (CONTINUED)

#### 4.2 New Accounting Pronouncements (continued)

#### • IFRS 15 Revenue from Contracts with Customers

The standard is effective for annual periods beginning on or after 1 January 2017. IFRS 15 establishes a five-step model that will apply to revenue earned from a contract with a customer (with limited exceptions), regardless of the type of revenue transaction or the industry. The standard's requirements will also apply to the recognition and measurement of gains and losses on the sale of some non-financial assets that are not an output of the entity's ordinary activities (e.g., sales of property, plant and equipment or intangibles). Extensive disclosures will be required, including disaggregation of total revenue; information about performance obligations; changes in contract asset and liability account balances between periods and key judgments and estimates. Management is still in the process of assessing the impact the standard will have, however being a financial institution, no significant impact is expected.

#### • IAS 27 Separate Financial Statements (amended)

The amendment is effective from 1 January 2016. It will allow entities to use the equity method to account for investments in subsidiaries, joint ventures and associates in their separate financial statements and will help some jurisdictions move to IFRS for separate financial statements, reducing compliance costs without reducing the information available to investors. The Company presently does not have any investments in other entities and the amendment will not impact the Company.

- The IASB has issued the Annual Improvements to IFRSs 2010 2012 Cycle, which is a collection of amendments to IFRSs. The amendments are effective for annual periods beginning on or after 1 July 2014.
  - IFRS 13 Fair Value Measurement: This improvement in the Basis of Conclusion of IFRS 13 clarifies that issuing IFRS 13 and amending IFRS 9 and IAS 39 did not remove the ability to measure short-term receivables and payables with no stated interest rate at their invoice amounts without discounting if the effect of not discounting is immaterial.
  - ➤ IAS 16 Property Plant & Equipment: The amendment clarifies that when an item of property, plant and equipment is revalued, the gross carrying amount is adjusted in a manner that is consistent with the revaluation of the carrying amount. The Company does not use the revaluation model of IAS 16.
  - ➤ IAS 24 Related Party Disclosures: The amendment clarifies that an entity providing key management personnel services to the reporting entity or to the parent of the reporting entity is a related party of the reporting entity. The clarification may include such entities in the related parties of the Company.
  - IAS 38 Intangible Assets: The amendment clarifies that when an intangible asset is revalued the gross carrying amount is adjusted in a manner that is consistent with the revaluation of the carrying amount. The Company does not presently use the revaluation model for intangible assets

The following standards have also been amended but are not applicable to the Company:

- > IFRS 2 Share-based Payment
- > IFRS 3 Business combinations
- > IFRS 8 Operating Segments

(All amounts expressed in EUR, unless otherwise stated)

# 4. ADOPTION OF NEW OR REVISED STANDARDS AND INTERPRETATIONS (CONTINUED)

#### 4.2 New Accounting Pronouncements (continued)

- The IASB has issued the Annual Improvements to IFRSs 2011 2013 Cycle, which is a collection of amendments to IFRSs. The amendments are effective for annual periods beginning on o 1 July 2014 and relevant ones are described in more detail.
  - IFRS 13 Fair Value Measurement: This improvement clarifies that the scope of the portfolio exception defined in paragraph 52 of IFRS 13 includes all contracts accounted for within the scope of IAS 39 Financial Instruments: Recognition and Measurement or IFRS 9 Financial Instruments, regardless of whether they meet the definition of financial assets or financial liabilities as defined in IAS 32 Financial Instruments: Presentation. Presently, the Company does not have any portfolio of assets and liabilities that is managed on the basis of net exposure, as defined in IFRS 13, so this clarification does not impact the Company.
  - > IAS 40 Investment Properties
  - > IFRS 3 Business Combinations
- The IASB has issued the Annual Improvements to IFRSs 2012 2014 Cycle, which is a collection of amendments to IFRSs. The amendments are effective for annual periods beginning on 1 January 2016 and relevant ones are described in more detail:
  - > IFRS 5 Non-current Assets Held for Sale and Discontinued Operations
  - ➢ IFRS 7 Financial Instruments: Disclosures: The amendment clarifies that a servicing contract that includes a fee can constitute continuing involvement in a financial asset. Also, the amendment clarifies that the IFRS 7 disclosures relating to the offsetting of financial assets and financial liabilities are not required in the condensed interim financial report.
  - > IAS 19 Employee Benefits
  - > IAS 34 Interim Financial Reporting
- IAS 1: Disclosure Initiative (Amendment) The amendments to IAS 1 *Presentation of Financial Statements* further encourage companies to apply professional judgment in determining what information to disclose and how to structure it in their financial statements. The amendments are effective for annual periods beginning on or after 1 January 2016. The narrow-focus amendments to IAS clarify, rather than significantly change, existing IAS 1 requirements. The amendments relate to materiality, order of the notes, subtotals and disaggregation, accounting policies and presentation of items of other comprehensive income (OCI) arising from equity accounted Investments. Management is assessing the impact of this amendment as it continuously tries to improve the presentation and relevance of information in the financial statements.

#### (All amounts expressed in EUR, unless otherwise stated)

## 5. Insurance risk management

#### a. Risk management objectives and policies for mitigating insurance risk

The primary insurance activity carried out by the Company assumes the risk of loss from persons or organizations that are directly subject to the risk. Such risks may relate to life or other perils that may arise from an insurable event. As such the Company is exposed to the uncertainty surrounding the timing and severity of claims under the contract. The Company also has exposure to market risk through its insurance and investment activities.

Insurance risk relates to the uncertainty in the insurance business. The significant components of insurance risk are premium risk and reserve risk. These risks affect the adequacy of insurance premium rates, insurance liability provisions and the capital base.

Premium risk is present when the policy is issued before any insured event has occurred. The risk is that expenses and incurred losses will be higher than the premium received. Reserve risk represents the risk that the absolute level of the technical provisions is incorrectly estimated.

Underwriting risk components of the life assurance business include biometric risk (comprising mortality and disability) and lapse risk. Lapse risk relates to unanticipated higher or lower rate of policy lapses, terminations, changes to paid-up status (cessation of premium payments) and surrenders. Mortality rates and guaranteed interest rates have the largest impact on the risk that the premium will not be sufficient to cover the expenses and incurred losses.

Guaranteed interest rates are capped, while the Company utilizes the most recent mortality rate tables available in Kosovo, which were produced by UNMIK in 2003 and include separate statistics for both the male and female population.

Life assurance provisions are computed by the Company's actuary for all long term active insurance policies and those capitalized, pursuant to the Company's internal policies and regulatory requirements. Provisions are computed utilizing the gross Zillmer method and are separately calculated for each policy. In applying the gross Zillmer method to calculate life assurance provisions, the Company includes acquisition costs, including alpha expenses, up to 3.5% of the sum insured, which is within the limits prescribed by the Insurance regulator. Policy acquisition costs are not included in calculating life assurance provisions for insurances policies in which the insuring party is no longer required to pay premiums, such as capitalized insurance or single-premium insurance policies. Use of the gross method does not affect the disbursement of the agreed sum insured. The assumptions used for calculation of premiums are the same ones that are used for calculation of provisions.

#### b. Underwriting strategy

The Company manages its insurance risk through underwriting limits, approval procedures for transactions that involve new products or that exceed set limits, pricing, product design and management of reinsurance.

The Company's underwriting strategy seeks diversity to ensure a balanced portfolio and is based on a large portfolio of similar risks over a number of years, which reduces the variability of the outcome.

#### c. Reinsurance Strategy

The Company reinsures a portion of the risks it underwrites in order to control its exposure to losses and protect capital resources. The Company buys proportionate reinsurance treaties to reduce the net exposure for an individual risk to less than EUR 15,000 for traditional Mix-Life (endowment policies) and Scholarship policies, and EUR 10,000 for Group Term Life policies respectively.

#### (All amounts expressed in EUR, unless otherwise stated)

### 5. Insurance risk management (continued)

### c. Reinsurance Strategy (continued)

Ceded reinsurance contains credit risk and such reinsurance recoverable is reported after deductions for known uncollectible items. The Company monitors the financial condition of its reinsurer on an ongoing basis and reviews its reinsurance arrangements periodically.

#### d. Terms and conditions of insurance contracts

The terms and conditions of insurance contracts that have a material effect on the amount, timing and uncertainty of future cash flows arising from insurance contracts are set out below.

#### Products

The products offered by the Company are:

*Mix Life*, which is an endowment policy that pays the sum insured on the earlier of death of the insured or at the maturity date of the policy, which event occurs first;

*Scholarship*, which is an endowment policy that pays a fixed term annuity starting on the maturity date of the policy;

*Additional Death Coverage*, a death benefit which is paid at the occurrence of death of the insured person. Not contracted separately, but only as a rider to the above noted Scholarship product.

Group Term Life, which provides coverage for death only during the term of the policy; and

*Personal accidents* (accidental death, invalidity, medical expenses, daily allowances), the benefit for which is payable upon the occurrence of any of the above listed events. Personal accident products are not sold separately, but are sold as riders to the main covers.

The Company does not offer unit linked products.

### Premiums

The premiums are paid in regular installments (monthly, quarterly, semi-annual and yearly premiums), but also as a lump sum. Premiums are denominated in EUR, and the Company is not exposed to currency risk.

Indexation is the increase of the sum insured during the term of insurance validity. Indexation is optional and can be purchased for an additional premium. For contracts that include the indexation option, indexation is performed every five years, unless the retail price index increased cumulatively by at least 10%. Indexation can only be performed up to five years before the expiry of the insurance contract. No indexation is performed during the last five years of the insurance contract.

#### Profit sharing

Policyholders of classical Mix Life (endowment policies) are entitled to a share of up to 85% of the profits generated by the Company while managing assurance funds. The remaining 15% of profits generated remain with the Company.

The profit is calculated based on audited financial statements for the previous year. Profit is calculated for each and every life insurance policy, which in accordance with the general conditions is eligible for participation in profit. Profit for policies which do not participate in profit sharing, remain with the Company. Profit allocated to policy holders are not paid out, instead they are included in the insured sum.

## e. Concentration of insurance risks

An aspect of the insurance risk faced by the Company is the extent of concentration of insurance risk, which determines the extent to which a particular event or series of events could impact significantly upon the Company's liabilities. Concentrations of risk can arise in situations where the Company is exposed to unexpected changes in trends, for example, unexpected changes in human mortality or in policyholder behavior.

## (All amounts expressed in EUR, unless otherwise stated)

#### 5. Insurance risk management (continued)

#### f. Concentration of insurance risks

The risks underwritten by the Company are located in the Republic of Kosovo. The Company is exposed to concentration risk through its Group Term Life policies. Management does not consider that there is a significant insurance risk concentration as of 31 December 2014.

#### g. Exposure relating to catastrophic events

The Company considers that in its major insurance activity it has not accumulated exposures related to catastrophic events.

#### 6. Financial risk management

Transactions in financial instruments may result in the Company undertaking more financial risks. These include credit risk, market risk, currency risk and liquidity risk. Each of these financial risks is described below.

#### **Determination of fair values**

The Company measures fair values using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements:

Level 1: Quoted market price (unadjusted) in an active market for an identical instrument;

*Level 2:* Valuation techniques based on observable inputs, either directly (i.e., as prices) or indirectly (i.e., derived from prices). This category includes instruments, if any, valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques where all significant inputs are directly or indirectly observable from market data;

*Level 3:* Valuation techniques using significant unobservable inputs. In addition in this level are included investments in subsidiaries, associates and other equity shares stated at cost, that do not have reliable market value, if any.

The table below presents an analysis of financial instruments at fair value according to valuation methods used in 2014:

	Level 1:	Level 2:	Total
Cash and Cash Equivalents	436,465	-	436,465
Term Deposits	3,140,000	-	3,140,000
Debt And Other Fixed Income Securities	-	1,792,752	1,792,752
Total financial assets	3,576,465	1,792,752	5,369,217

## Credit risk

In the normal course of its business, as premiums are received, they are invested to pay for future policy holder obligations. The Company is exposed to credit risk on its cash at bank, debt securities-held to maturity, term deposits and reinsurance counterparties. The Company manages its exposure to credit risk on a regular basis by closely monitoring its exposure to debt securities and term deposit counterparties.

#### Market risk

Market risk can be described as the risk of change in fair value of a financial instrument due to changes in interest rates, equity prices or foreign currency exchange rates.

#### (All amounts expressed in EUR, unless otherwise stated)

#### 6. Financial risk management (continued)

#### Interest rate risk

Interest rate risk is comprised of the risk that the value of a financial instrument will fluctuate due to changes in market interest rates and the risk that the maturities of interest bearing assets differ from the maturities of the interest bearing liabilities used to fund those assets.

The length of time for which the rate of interest is fixed on a financial instrument indicates to what extent it is exposed to interest rate risk. The financial assets and liabilities of the Company carry market interest rates.

#### **Risk Arising from Changes in Interest Rates**

The Company's exposure to risks arising from changes in interest rates is relatively limited. The Company is not a borrower, and its investments are primarily focused on fixed interest rate instruments. The Company's exposure to risks from changes in interest rates is greater when considering future cash flows from interest bearing instruments if the returns from those investments fall below the guaranteed technical interest rate over a prolonged period of time.

31 December 2014	Non-Interest	<b>Fixed interest</b>	<b>Fixed interest</b>	
Type of Financial Instrument	bearing	up to 1 year	over 1 year	Total
Cash and Cash Equivalents	436,465	-	-	436,465
Term Deposits	-	850,000	2,290,000	3,140,000
Debt And Other Fixed Income Securities	-	-	1,792,752	1,792,752
Total	436,465	850,000	4,082,752	5,369,217

<b>31 December 2013</b>	Non-Interest	<b>Fixed interest</b>	<b>Fixed interest</b>	
Type of Financial Instrument	bearing	up to 1 year	over 1 year	Total
Cash and Cash Equivalents	710,069	-	-	710,069
Term Deposits	-	1,000,000	2,900,000	3,900,000
Debt And Other Fixed Income Securities	-	-	-	-
Total	710,069	1,000,000	2,900,000	4,610,069

#### **Currency** risk

The Company undertakes transactions mainly in Euro to satisfy regulatory and self-imposed capital requirements. Currency risk in the investment portfolio is managed using assets/liabilities matching principles.

#### Liquidity risk

Liquidity risk is moderately inherent to the Company's business as certain assets purchased and liabilities sold could have liquidity characteristics that are specific. If the Company requires significant amounts at short notice, in excess of normal cash requirements, it may face difficulties to obtain attractive prices. The Company monitors its liquidity on a daily basis in order to manage its obligations when they fall due.

#### (All amounts expressed in EUR, unless otherwise stated)

#### 6. Financial risk management (continued)

#### **Maturity Structure**

The Company has to meet potential daily calls on its cash resources, notably from claims arising on its insurance contracts. This gives rise to the risk that cash will not be available to settle liabilities when due at a reasonable cost. The Company manages this risk by setting minimum limits on the proportion of maturing assets that will be available to settle these liabilities.

The maturity structure of the financial assets of the Company presented below is based on the remaining term to maturity:

31 December 2014	No	Up to 6	From 6 to	Over 12	
Type of Financial Instrument	Maturity	months	12 months	Months	Total
Cash and Cash Equivalents	436,465	-	-		436,465
Term Deposits	-	1,450,000	1,090,000	600,000	3,140,000
Debt And Other Fixed Income Securities	-	-	-	1,792,752	1,792,752
Total	436,465	1,450,000	1,090,000	2,392,752	5,369,217
31 December 2013	No	Up to 6	From 6 to	Over 12	
Type of Financial Instrument	Maturity	months	12 months	Months	Total
Cash and Cash Equivalents	710,069	-	-		710,069
Term Deposits	-	810,000	800,000	2,290,000	3,900,000
Debt And Other Fixed Income					
Securities	-	-	-	-	-

#### Reserves and actuarial assumptions adequacy test

The Company calculates and charges a life insurance reserve (mathematical reserve) to provide for future payments under long term insurance policies. Many factors affect the calculation of these reserves including, mortality, cancellations and technical interest. Life insurance reserve is calculated based on current assumptions for the basic parameters. The liability adequacy test is limited to analysis of the main parameters that have the most significant impact on the reserve calculation.

"Mortality" is the risk covered by all insurance products, underwritten by the Company. "Mortality" risk occurrence data for 2014 including estimations used are as follows:

Number of people currently insured susceptible to the risk of death	2,923 people
Average age of people susceptible to the risk of death	40 years
Number of payments following deaths of insured in 2014	0 cases
Estimated number of deaths per 1000 people	2.26
Number of deaths in 1000 people	0

Therefore, the actual "Mortality" risk occurrence shown on this table is below the expectation.

#### (All amounts expressed in EUR, unless otherwise stated)

#### 6. Financial risk management (continued)

#### Surrender

Surrenders can take place for the Mix Life Product. When the premium is calculated, the probability of surrender is taken into account. The estimated probability for surrender is highest in the third year at 5%, while leveling off in year twenty at 1%.

The Company's product allows for surrender costs after the second year, if the policy term is shorter or equal to 15 years, and after the third year, if the policy term is greater than 15 years. In the year 2014, 170 insured persons surrendered their policies, with the corresponding surrender value of EUR 153,378.

#### **Technical Interest**

The technical interest rate of 2.75% p.a. is used when calculating the reserve. The technical interest rate is the minimum guaranteed return for every life insurance contract. There is a risk that income from investments will not cover the minimum guaranteed return. In 2014 the generated net income on investments (including mathematical reserves) covers the minimum guaranteed income, granting additional profit above the technical interest.

The analysis of the actuarial parameters used in the calculation of the tariffs and life insurance reserves shows that the assumptions made are reliable and prudent. The favorable development of the risks compared to the expected values, guarantees that the reserves are adequately charged.

#### **Reinsurance Risk**

The Company cedes insurance risk to limit exposure to underwriting losses under separate agreements for each type of insurance. These reinsurance agreements spread the risk and minimize the effect of losses. The amount of each risk retained depends on the Company's evaluation of the specific risk, subject in certain circumstances to maximum limits based on characteristics of coverage. Under the terms of the reinsurance agreements, the reinsurer agrees to reimburse the ceded amount in the event the claim is paid. However, the Company remains liable to its policyholders with respect to ceded insurance if any reinsurer fails to meet the obligations it assumes.

When selecting a reinsurer the Company considers their relative security. The security of the reinsurer is assessed from public rating information and from internal investigations. The current reinsurer has a Standard and Poor's rating of BBB+, and an AM Best rating of A-.

#### **Sensitivity Analysis**

The main factors affecting the profit of the company are the level of claims ratio and expenses.

Simulation as at 31 December 2013	Profit / (Loss)	Net Equity	<b>Required Guarantee Fund</b>
Current	140,326	3,589,148	3,000,000
Claims Increase by (+40%)	69,998	3,519,150	3,000,000
Expenses Increase by (+10%)	25,009	3,564,139	3,000,000

The table above presents a simulation, taking into account changes to claims incurred or increases in expenses, and its effect on the Net Equity of the Company and the available solvency margin.

#### (All amounts expressed in EUR, unless otherwise stated)

#### 6. Financial risk management (continued)

#### **Operational Risk**

Operational risk means the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events, and includes legal risk. Operational risk may arise with inadequate information system, technological errors, breach in the internal control, frauds, unforeseen circumstances and other problems having operational character in result of which there is a possibility of unexpected losses.

Operational risks arise from all operations of the Company. The purpose of the Company is to manage the operational risk in a way to achieve a balance between avoiding financial losses and reputation risk and the Company's effective cost management.

#### Other risks

Changes in governmental regulations in the business segments in which the Company operates may affect profitability. The insurance business is subject to comprehensive and developing supervision in Kosovo. The primary purpose of such regulations is to protect policyholders.

Changes in existing insurance laws and regulations may affect the way in which the Company conducts its business and the products offered. Additionally, the insurance laws or regulations adopted and amended from time to time may be more restrictive or may result in higher costs than current requirements.

#### Volatility in global and Kosovo's financial markets

The ongoing global financial and economic crisis has resulted in, among other things, a lower level of capital market funding, lower liquidity levels across the financial sector, and, at times, higher interbank lending rates and volatility in stock markets. Further adverse developments resulting from the crisis might result in negative implications on the financial and liquidity position of the Company.

#### Disclosures and estimation of fair values

Fair value estimates, if any, are based on existing financial instruments without attempting to estimate the value of anticipated future business and the value of assets and liabilities not considered financial instruments.

(All amounts expressed in EUR, unless otherwise stated)

## 7. Cash and cash equivalents

	<b>31 December 2014</b>	31 December 2013
Cash on hand	388	408
Cash equivalent at banks	436,077	709,661
Total	436,465	710,069

Cash equivalent at banks include current accounts of Euro 434,465 thousand (2013: Euro 710,069) at Raiffeisen Bank, ProCredit Bank, TEB, NLB Prishtina, Banka për Biznes, Banka Kombëtare Tregtare, Central Bank of Kosovo and Banka Ekonomike.

#### 8. Term deposits, Debt and Other Fixed Income Securities

The breakdown of term deposits with maturities exceeding three months, is as follows:

	<b>31 December 2014</b>	31 December 2013	
Banka Ekonomike	1,000,000	1,200,000	
Banka Kombëtare Tregtare	400,000	400,000	
Banka për Biznes	450,000	410,000	
NLB Prishtina	600,000	1,200,000	
TEB sh.a.	690,000	690,000	
Total	3,140,000	3,900,000	

According to the administrative instruction no. 01/2009 issued by the Central Bank of Kosovo, Life Insurance Companies are permitted to invest money from the funding capital upon approval of the investment plan from CBK, which was granted on 8 April 2009. The annual deposit interest rates with respect to 2014 term deposits ranged from 1.2% to 6.0%.

Interest income of EUR 166,654 (2013: EUR 198,761) was earned from term deposits with the banks listed above. Withholding tax of 10% (2013: 10%) is applied to interest income and is withheld by the banks upon payment of interest to the Company.

Interest income of EUR 792 (2013: EUR 3,325), was earned from current account deposits with banks. Withholding tax of 10% (2013: 10%) is applied to interest income and is withheld by the banks upon payment of interest to the Company.

## (All amounts expressed in EUR, unless otherwise stated)

### 8. Term deposits, Debt and Other Fixed Income Securities (continued)

During 2014 the company has placed a portion of its assets in Sovereign Debt Securities, as follows:

	31 December 2014	31 December 2013
KS Government Bonds – Available for Sales	1,191,895	-
KS Government Bonds - Held to Maturity	600,857	-
Total	1,792,752	-

The Sovereign Debt Securities classified as Held to Maturity have a stated Yield to Maturity of 2.28% - 3.00%. The Sovereign Debt Securities classified as Available for Sale have a stated Yield to Maturity of 3.00%. All Sovereign Debt Securities have a maturity of within two years.

The Sovereign Debt Securities have been designated as managed on fair value basis, Level 2 (please see Note 8.). Fair Value basis valuation has resulted in a charge of EUR 86 (2013: EUR 0), for the year ending on 31 of December 2014.

Income of EUR 12,996 (2013: EUR 0) was earned from Sovereign Debt Securities.

Securities are held in custody with NLB Prishtina.

#### 9. Reinsurer share of insurance liabilities

At year end, the reinsurer's share of insurance liabilities is as follows:

	31 December 2014	Change for the period	31 December 2013
Reinsurer's share on insurance liability on unearned premium			
Capital life	13,362	3,171	10,191
Riders	9,274	1,155	8,119
	22,636	4,326	18,310
Reinsurance share on insurance liability on claims reserves	-	-	-
Total	22,636	4,326	18,310

## (All amounts expressed in EUR, unless otherwise stated)

## 10. Property, plant and equipment

	Buildings and Premises	Computer Equipment	Office and other Furniture	Other Equipment	Software	Total
Cost						
Balance at 1 January 2013	586,692	9,734	13,157	660	57,920	668,163
Additions	-	-	405	-	37,571	37,976
Balance at 31 December 2013	586,692	9,734	13,562	660	95,491	706,139
Balance at 1 January 2014	586,692	9,734	13,562	660	95,491	706,139
Additions	-	544	250	-	-	794
Balance at 31 December 2014	586,692	10,278	13,812	660	95,491	706,933
Accumulated depreciation and amortization						
Balance at 1 January 2013	(31,666)	(7,708)	(4,620)	(460)	(46,336)	(90,790)
Charge for the year	(7,627)	(917)	(1,277)	(132)	(15,341)	(25,294)
Balance at 31 December 2013	(39,293)	(8,625)	(5,897)	(592)	(61,677)	(116,084)
Balance at 1 January 2014	(39,293)	(8,625)	(5,897)	(592)	(61,677)	(116,084)
Charge for the year	(7,628)	(832)	(1,358)	(68)	(7,514)	(17,400)
Balance at 31 December 2014	(46,921)	(9,457)	(7,255)	(660)	(69,191)	(133,484)
Carrying amounts						
Balance at 1 January 2013	555,026	2,025	8,537	201	11,584	577,373
Balance at 31 December 2013	547,399	1,109	7,665	68	33,814	590,055
Balance at 31 December 2014	539,771	821	6,557	-	26,300	573,449

## (All amounts expressed in EUR, unless otherwise stated)

#### 11. Other assets

Other assets comprised:

	31 December 2014	31 December 2013
Premium receivables	88,559	75,366
Interest accrued on deposits with financial institutions	128,395	127,606
Due from Sava Re	6,140	40,145
Deferred Acquisition Cost	1,877	1,938
Receivables from Employees	9,162	10,620
Total	234,133	255,675

Gross Premium receivable at the end of 2014 is EUR 195,402 (2013: EUR 165,970). In accordance with company policy, this amount has been impaired with a value equivalent to EUR 106,843 (2013: EUR 90,604). Due from Sava Re in the amount of EUR 6,140 represents receivable amounts for reinsurance commission, a part of which is deferred revenue.

Deferred Acquisition Cost ("DAC") is created only for rider products. DAC is calculated consistent with the unearned premium reserve using the pro-rata temporis method, for agents' commissions, CBK fees and premium tax.

#### 12. Insurance liabilities for losses and loss adjustment expenses

	2014	2013
As at 1 January		
Gross insurance liabilities for losses and loss adjustment expenses	1,552,494	970,069
Reinsurance recoverable	-	34,053
Net insurance liabilities for losses and loss adjustment expenses	1,552,494	1,004,122
Losses and loss adjustment expenses incurred	945,378	731,116
Losses and loss adjustment expenses paid	(174,994)	(182,744)
Net insurance liabilities for losses and loss adjustment expenses as at 31 December	2,322,878	1,552,494
Reinsurance recoverable	-	-
Gross insurance liabilities for losses and loss adjustment expenses	2,322,878	1,552,494

The insurance liabilities for losses and loss adjustment expenses consist of life assurance provision amounting to EUR 2,228,776 and IBNR reserves amounting to EUR 94,102. The life assurance provision is recorded on a per policy basis using standard computation factors based on actuarial formulae, pricing assumptions on mortality and interest rates used.

A significant measure of experience and judgment is involved in assessing outstanding insurance liabilities; the ultimate costs cannot be assessed with certainty as at the reporting date. The insurance liabilities for losses and loss adjustment expenses are determined on the basis of information currently available; however, it is inherent in the nature of the business written that the ultimate liabilities may vary as a result of subsequent developments.

## (All amounts expressed in EUR, unless otherwise stated)

## 13. Unearned premium insurance liabilities

Product	<b>31 December 2014</b>	Change for the period	31 December 2013
Capital life:			
Mix life assurance	99,194	(742)	99,936
Scholarship	101	101	-
Group life assurance	-	-	-
Riders:		-	
Accidental death	3,587	(85)	3,672
Disability from accident	3,677	(159)	3,836
Daily compensation	38	(68)	106
Medical expense	1,326	(74)	1,400
Total	107,923	(1,027)	108,950

Unearned premium reserve by product is comprised as follows:

## 14. Deferred revenue

	31 December 2014	Change for the period	31 December 2013
Premiums collected in advance	34,089	2,426	31,663
Unearned reinsurance commission	3,777	577	3,200
Total	37,866	3,003	34,863

Premiums collected in advance, represents payments by clients which are not due until after 31 of December 2014. Unearned reinsurance commission relates to commissions for unearned premiums at the reporting date.

#### **15.** Other liabilities

Other liabilities comprise of:

	31 December 2014	31 December 2013
Due to broker ("WVP")	4,150	2,669
Due to Tax Authorities (see below)	40,729	40,188
Due to employees and pension contributions	10,530	10,529
Due to SAVA Re	36,182	34,493
Due to CBK	6,209	6,023
Other payables	43,820	34,994
Total	141,620	128,896

## (All amounts expressed in EUR, unless otherwise stated)

## **15.** Other liabilities (continued)

Due to Tax Authorities relates to the following:

Premium tax payable Tax on interest income payable	20,695 17,962	20,077 17,883
Personnel income tax	2,072	2,228
Total	40,729	40,188

Other payables relate to audit fees for the year ending 31 December 2014, certain administrative expenses, and payments made which at the 31 of December 2014, have been recognized, but had yet to be paid.

#### 16. Share capital

The authorized, issued and fully paid-up share capital of the Company is EUR 3,285,000, comprised of 6,570 ordinary shares with a nominal value of EUR 500 each of which EUR 500 was paid by the reporting date. Share capital consists of:

Shareholder	Number of shares	Nominal value per share	Paid capital per share	Nominal amount (EUR)	Paid amount (EUR)	Percentage
Sava RE	6,570	500	500	3,285,000	3,285,893	100.00%
Total	6,570	500	500	3,285,000	3,285,893	100.00%

The amount of capital recorded and paid until 31 December 2013 is EUR 3,285,893.

## 17. Gross written premiums and premium tax

Gross written premiums (GWP) and premium tax by product at year end are comprised as follows:

Product	<b>31 December 2014</b>		31 December 2013	
Product	GWP	Premium Tax	GWP	Premium Tax
Capital life:				
Mix life assurance	1,489,838	74,491	1,303,935	65,180
Scholarship	18,432	922	13,134	656
Group life assurance	5,830	292	5,365	288
Riders:				
Term Life			703	35
Accidental death	43,236	2,162	37,733	1,886
Disability from accident	44,238	2,212	40,232	2,011
Daily compensation	522	26	759	38
Medical expense	23,080	1,154	19,010	950
Term Life	865	43	-	-
Total	1,626,041	81,302	1,420,871	71,044

The Premium tax rate is 5% p.a. (2012: 5% p.a.).

## (All amounts expressed in EUR, unless otherwise stated)

## 18. Premiums ceded to reinsurers

Premiums as per products ceded to reinsurer at year end are comprised as follows:

Product	31 December 2014	31 December 2013
Capital life:		
Mix life assurance	20,917	15,748
Scholarship	-	-
Group life assurance	-	-
Riders:		
Term Life	-	-
Accidental death	6,907	7,704
Disability from accident	8,358	11,041
Total	36,182	34,493

#### **19.** Reinsurance commission

Reinsurance commission by product at year end is comprised as follows:

	31 December 2014	31 December 2013
Capital life:		
Mix life assurance	1,571	547
Scholarship	-	-
Group life assurance	-	-
Riders:		
Term Life	-	-
Accidental death	2,072	1,070
Disability from accident	2,497	1,532
Total reinsurance commission calculated	6,140	3,149
Unearned part of reinsurance commission (Note 14)	(577)	1,171
Total reinsurance commission	5,563	4,320

#### 20. Policy acquisition costs

Policy acquisition costs at year end are comprised as follows:

	31 December 2014	31 December 2013
Broker's commission	45,050	57,809
Agents' commission, including tax and social expense	268,875	264,430
CBK fees	24,391	21,313
Deferred Acquisition Costs	61	152
Total	338,377	343,704

The Company utilizes a broker named "WVP – Broker for insurance LLC" in order to sell insurance policies on the Company's behalf.

## (All amounts expressed in EUR, unless otherwise stated)

#### 21. Administrative expenses

	31 December 2014	31 December 2013
Payroll and related expenses (Note 22)	139,251	132,559
Professional service fees	33,865	28,480
Depreciation and amortization	17,400	25,294
Office supplies	5,280	10,264
Phone and postage expenses	7,165	8,942
Internet expenses	15	-
Travel and accommodation	6,684	7,406
Representation expenses	1,547	1,158
Impairments of receivables	16,239	31,960
Core System Maintenance	18,681	18,626
Other	12,961	12,440
Total	259,088	277,129

Administrative expenses at year end are comprised as follows:

#### 22. Payroll and related expenses

	31 December 2014	31 December 2013
Net salaries	112,438	109,254
Withholding income tax	9,530	9,519
Social insurance	13,279	12,710
Health Insurance	4,004	1,076
Total	139,251	132,559

#### 23. Commitment and contingencies

#### i. Legal

The Company is involved in routine legal procedures in the ordinary course of business. There are no outstanding lawsuits as at 31 December 2014.

There are no additional known commitments or contingencies as at 31 December 2014.

#### 24. Related party transactions

The Company has related party relationships with its shareholders, sister company, board of directors and management. The following are the Company's related parties and the respective relationships:

- Sava RE. Parent Company (100%);
- Illyria sh.a. Subsidiary of Sava Re
- Primoz Mocivnik, Chairman of the Board of Directors (BoD);
- Ramis Ahmetaj, member of the BoD and General Director of the Company;
- Rok Moljk, member of the BoD
- Gianni Sokolic, member of the BoD
- Robert Sraka, member of the BoD
- Albin Podvorica, Deputy General Director

#### (All amounts expressed in EUR, unless otherwise stated)

#### 24. Related party transactions (continued)

#### Transactions with related parties

A summary of related party transactions, conducted on an arm's length basis, for the years ended 31 December 2014 and 2013 are as follows:

	31 December 2014	31 December 2013
Key management personnel remuneration	78,292	81,492
Due to Sava RE	36,182	34,493
Due from Sava RE	6,140	40,145
Total	120,614	156,130

#### Transactions with parent company

The Company signed a reinsurance contract with Sava Re on 19 November 2008, which is also the Company's 100% shareholder.

During 2014 the Company ceded EUR 36,182 (2013: EUR 34,493) to Sava Re related to gross written premiums contracted during 2014. The entire amount remains outstanding to be paid to SAVA RE as at 31 December 2014. See note 19 for details of premiums ceded to SAVA RE by life assurance products.

During 2014 the Company became entitled to EUR 6,140 (2013: EUR 40,145) from SAVA RE representing reinsurance commission, see note 19 for details of reinsurance commission by life assurance products.

#### Transactions with Illyria Sh.a. – sister company and subsidiary of Sava Re

The Company has contracted professional services consisting of information technology, legal, office maintenance, medical censorship, and internal audit, from the sister company Illyria sh.a. totaling EUR 23,077 for the year ended 31 December 2014 (2013: EUR 19,200).

#### 25. Subsequent events

There are no subsequent events that would require either adjustments or additional disclosures in the financial statements.

## ILLYRIA LIFE SH.A. Supplementary Schedules For the year ended 31 December 2014 (All amounts expressed in EUR, unless otherwise stated)

## **Supplementary Schedules**

Table 1: Required solvency m	argin supplementary	y insurance - Personal Accident
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Premium basis (€)		31 December 2014
written premium	1	111,942
unearned premium reserve at the begining of the year	2	9,014
unearned premium reserve at the end of the year	3	8,729
Earned premium ([1] + [2] - [3])	4	112,227
Premium received from reinsurance	5	-
Total premium ([4] + [5])	6	112,227
sum up to 10 mio x 18/100	7	20,201
sum above 10 mio x 16/100	8	-
Total premium basis ([7] + [8])	8	20,201
Reinsurance ratio	9	0.82
Required margin on premium basis([8]*[9])	10	16,565
Claims basis (€)		31 December 2014
Claims paid	11	21,617
Claims reserves at the begining of the year	12	76,439
Claims reserves at the end of the year	13	94,102
Total claims ([1] - [2] + [3])	14	39,279
claims up to 7 mio EUR x 26/100	15	10,213
claims above 7 mio EUR x 23/100	16	-
Total ([15] + [16])	17	10,213
Reinsurance ratio	18	1.00
Remsurance ratio		
Required margin on claims basis ([17]*[18])	19	10,213
	19	10,213 31 December 2014

## ILLYRIA LIFE SH.A. Supplementary Schedules For the year ended 31 December 2014 (All amounts expressed in EUR, unless otherwise stated)

## Table 2: Required Solvency Margin

Required solvency margin	( <del>€</del> )		31 December 2014
			12.2. a,b
factor (12.2. d)		1	4%
	without profit sharing bonus	2	2,176,688
Gross mathematical provisions	profit sharing bonus	3	52,088
provisions	total	4	2,228,776
	without profit sharing bonus	5	2,176,688
net mathematical provisions	profit sharing bonus	6	52,088
	total	7	2,176,688
ratio (not less than 0,85)		8	1.00
First result (12.2.d)		9	89,151
	death with term up to three years	11	1,030,000
	death with term three to five years	12	38,382
Capital at risk	other life insurances	13	34,753,926
	total ( [11] * 0,1% + [12] * 0,15% + [13] * 0,3% )	14	105,349
Capital at risk net of reinsura	nce	15	29,732,515
ratio (not less than 0,5)		16	0.83
Second result (12.2.e)		17	87,440
Sum first and second result		18	176,591

		This year
Required solvency margin life (12.2)	19	176,591
Required solvency margin suplementary insurance (12.3)	20	16,565
Required solvency margin capital redemption (12.4)	21	-
Required solvency margin tontine (12.5)	22	-
Required solvency margin unit linked (12.6)	23	-
Required solvency margin	24	193,156
Guarantee fund (13.1) ( [24] / 3 )	25	64,385
Guarantee fund (13.2)	26	3,000,000
Guarantee fund (max( [25], [26] )	27	3,000,000
Required available solvency margin (max( [24] , [27] )	28	3,000,000

## ILLYRIA LIFE SH.A. Supplementary Schedules For the year ended 31 December 2014 (All amounts expressed in EUR, unless otherwise stated)

## Table 3: Available solvency margin

Section 11.2	3	31 December 2014		
Paid-up share capital (a)	1	3,285,893		
reserves (b)	2	-		
profit brought forward (c)	3	303,341		
losses brought forward (c)	4	-		
profit reserves (d)	5	-		
own shares (d)	6	-		
Total (1+2+3-4+5-6)	7	3,589,234		
Guarantee fund	8	3,000,000		
Adequacy (Section 13)	9	589,234		
Other available solvency margin (12.3., 12.4.)	10			
Total available solvency margin (7+10)	11	3,589,234		
Required solvency margin	12	193,156		
Adequacy of solvency margin (11-12)	13	3,396,078		

(All amounts expressed in EUR, unless otherwise stated)

#### Table 4: Assets deemed to back insurance liabilities

In accordance with CBK Rule no. 31 on Life insurance, life insurance companies operating in Kosovo may invest in the following categories of assets covering technical and mathematical reserves:

#### Gross technical and mathematical provisions

Section 8	31 December 2014	
	Amount of investment limit as per regulation	Assets deemed to back insurance liabilities
(a) investments	1,792,752	1,792,752
(i) debt securities, bonds and other money- and capital-market instruments	1,792,752	1,792,752
(ii) loans	-	-
(iii) shares and other variable-yield participations	-	-
(iv) units in undertakings for collective investment in transferable securities (UCITS) and other		
investment funds	-	-
(v) land, buildings and immovable-property rights	-	-
(b) debts and claims	-	-
(vi) debts owed by reinsurers, including reinsurers' shares of technical provisions	-	-
(vii) deposits with and debts owed by ceding undertakings	-	-
(viii) debts owed by policy holders and intermediaries arising out of direct and reinsurance operations	-	-
(ix) advances against policies	-	-
(x) tax recoveries	-	-
(xi) claims against guarantee funds	-	-
(c) others	877,264	877,264
(xii) tangible fixed assets, other than land and buildings, valued on the basis of prudent amortization	-	-
(xiii) cash at bank and in hand, deposits with credit institutions and any other body authorized to receive	877,264	977 764
deposits	877,204	877,264
(xiv) deferred acquisition costs	-	-
(xv) accrued interest and rent, other accrued income and prepayments	-	-
(xvi) reversionary interests	-	-
Total	2,670,016	2,670,016
Technical provision		2,322,878
Coverage level in percentage		114.94%